

# Family Care Center

at Methodist University Hospital

## AMENITIES & SERVICES



### HOURS:

8:00 a.m. to 8:00 p.m.  
Seven Days a Week



**Methodist**<sup>SM</sup>  
Healthcare  
**University Hospital**



1265 Union Avenue • Memphis, TN 38104 • 901.516.7893 • Fax: 901.516.8333



# Family Care Center

The Family Care Center is a home away from home for Methodist University Hospital patients and their families and visitors. You are invited to visit the center and enjoy a variety of free amenities and services during your stay. We offer a comfortable, welcoming environment staffed by a representative, who is available during all hours of operation to assist you with your questions and requests.

The Family Care Center is located in Methodist University Hospital, North Tower, on the ground floor, near the elevators, gift shop and coffee shop. Follow the signs with the center's logo.



## Lounge Area

You're invited to rest and relax in our beautiful, comfortable sitting room with natural light streaming through large bay windows. For your convenience and comfort, we provide recliners, large screen TVs, complimentary coffee and ice water, a microwave, charging stations, a discharge patient waiting area and a children's play area. Lockers are available, so you can store your personal items during your visit.





## Shower

A private bathroom with an accessible shower stall is available, along with soap and towels, for your comfort.

## Laundry Room

The center offers a washer and dryer for your use. Laundry soap is available.

## Business Center

For your convenience, our business center features a fax, copier, printer, computers, a public telephone and a library featuring health information books and pamphlets. Notary service is available upon request.

## Prayer Room

Visitors and patients of all faiths are welcome to use our tranquil prayer room, which features a kneeler, prayer mats, devotional reading materials and a quiet space for meditation and reflection. If you would like to speak or pray with a chaplain, one is always on call and may be contacted by calling **901.573.5631**.

## Sleep Room

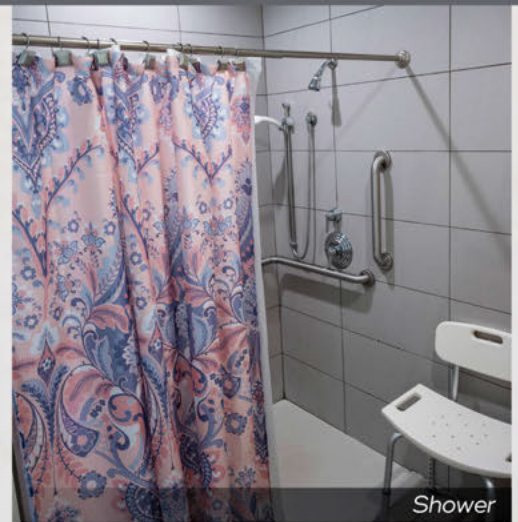
Our dimly lit sleep room offers a quiet environment conducive to resting. Recliners and blankets are available for your comfort.

## Consultation Room

A private consultation room is available for discussions between physicians and patients' families, or for families to meet to talk.

## Outdoor Patio

Enjoy some fresh air and a change of scenery at our outdoor seating area, which has picnic tables with umbrellas for shade.



Shower



Business Center



Prayer Room



Sleep Room

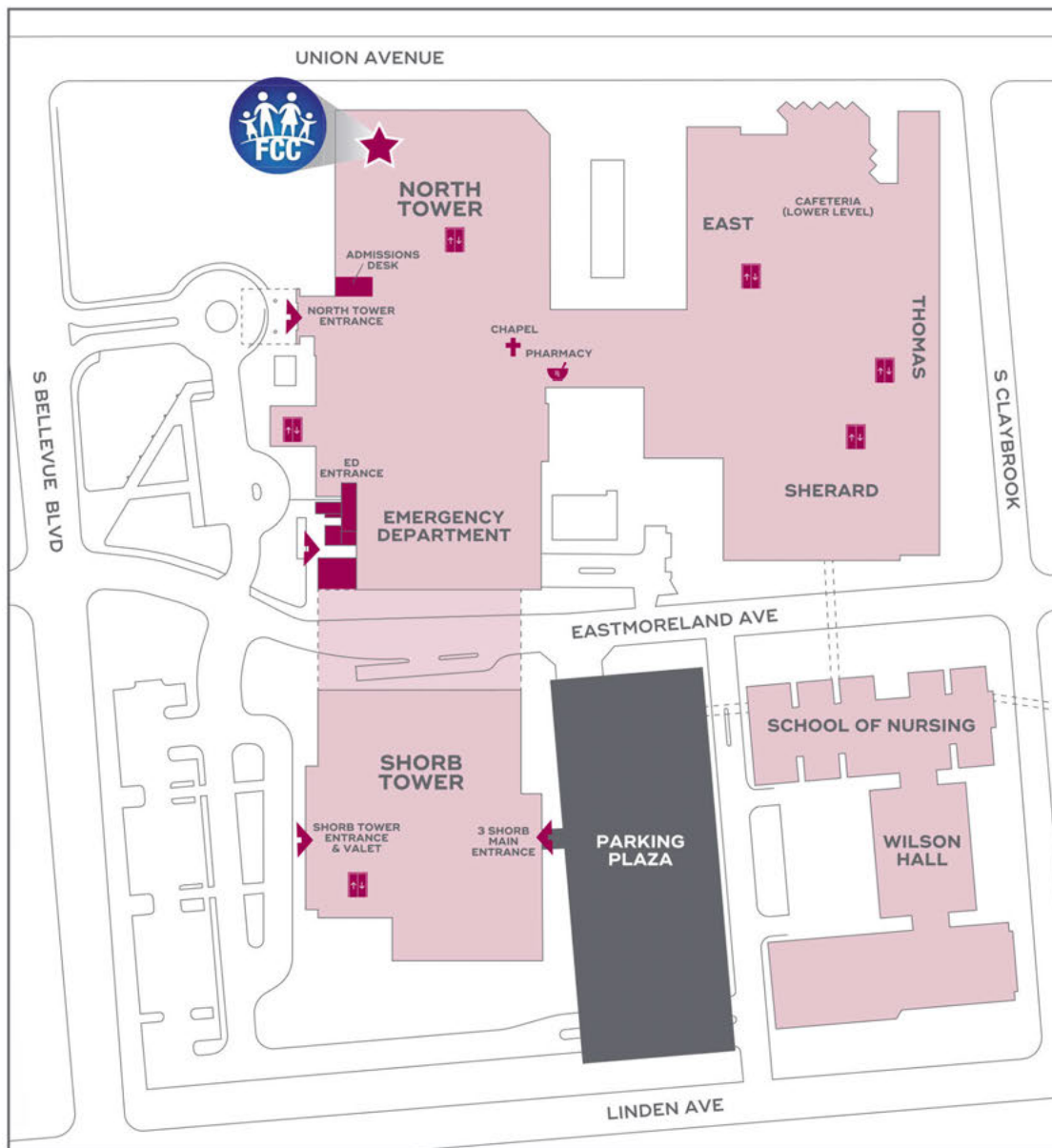


Consultation Room



Outdoor Patio

## CAMPUS MAP & FAMILY CARE CENTER (FCC) LOCATION



The **Family Care Center** follows the principles of patient- and family-centered care. Please understand that the interests of all of our guests need to be considered. We ask that you please be respectful of the presence and needs of others.

***Thank you!***

Contact the **Family Care Center** at **901.516.7893**.