Methodist Le Bonheur Healthcare

Professional Practice Model

Our professional nursing practice is anchored and driven by the five Methodist Le Bonheur Healthcare Values: Service, Quality, Integrity, Teamwork and Innovation. Patients and families are at the heart of all we do and caring is the work we do. Our work is supported by the foundational principles in our professional practice model. Transformational Leadership at all levels lays the groundwork for the processes and structures that allow for exceptional Patient Care Delivery. Our success in caring for our patients and families is strengthened and supported by the Professional Relationships we build and the Achievement & Recognition we embrace.

Patient Care Delivery: The way nurses deliver care is represented by compassion, innovation, and evidence-based practice focused on the patient and family. Nurses provide care through our commitment to the following:

Compassion
- We support the patient and family spiritually, physically and emotionally.
- We serve with a compassionate spirit and treat others with dignity and respect.
- We recognize the nurse/patient relationship is an important factor in the healing process.

Evidence-based Practice
- We use evidence and best practices to guide, support, and improve patient outcomes.
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- We are engaged in data collection and analysis to improve practice.
- We are committed to the advancement of nursing through research and dissemination of the findings.

Innovation
- We are personally willing to change. We are personally willing to change. We are curious and openly seek new approaches, processes, technology and practices to improve outcomes.
- We collaborate with patients, families and our team to implement new ways of improving the health care experience.
**Transformational Leadership:** Transformational leadership consists of shared governance, professionalism, and stewardship that is focused on the patient and family. The basis for our excellent professional practice begins with strong leadership. We are committed to the following:

**Shared Governance**
- Nurses are empowered to make a difference through active involvement in decisions that affect nursing practice.
- Structures support the voice of our profession. We define, promote and evaluate our practice through the voice of the nurse.
- There are three levels within our shared governance structure: Unit-Based Clinical Practice Councils, Support Councils, and Coordinating Councils

**Professionalism**
- We recognize and maintain boundaries that establish appropriate limits to relationships.
- We promote active involvement in nursing professional organizations.
- We conduct ourselves and behave in ways that exemplify the professional nurse.

**Stewardship**
- We accept and honor the trust placed in us through our faith-based mission.
- We follow through on all commitments.
- We maximize care by wisely using our resources.

**Achievement and Recognition:** Achievement and Recognition consists of lifelong learning, professional development, acknowledgement and celebration that is focused on the patient and family. We support our nursing practice through achievement and recognition. We are committed to the following:

**Lifelong Learning**
- We are curious and seek new approaches, processes, technology and practices to improve outcomes.
- We recognize that learning is an ongoing process whereby both the learner and the teacher grow.

**Professional Development**
- We create an atmosphere that promotes personal and professional growth and change. We support growth through both formal and informal processes.
- We provide opportunities to achieve professional goals
- Professional development programs include RISE (RNs inSearch of Excellence), a clinical ladder for the bedside nurse, financial support for specialty certification and nursing scholarships

**Acknowledgement**
- We value the accomplishments of our profession.
- We recognize and make visible the contributions of our colleagues.
- We celebrate our successes.

**Celebration**
- We celebrate the lives of patients and their families.
- We acknowledge the importance of celebrating the successes of our patients, families and staff.
- Nurses are celebrated through Nursing Stars, Power of One and DAISY Awards.

**Professional Relationships:** Professional relationships are comprised of community outreach, teaching, partnerships and accountability that promote the patient and family. Nursing practice is supported through our professional relationships. We are committed to the following:

**Community Outreach**
- We develop partnerships to identify the health care needs within the community.
- We extend our practice in the community to meet the health care needs of patients/families and groups.
- We support the community through volunteerism.

**Teaching**
- We encourage an atmosphere that promotes the opportunity for something extraordinary to happen.
- We incorporate teaching into all aspects of care.
- We openly share information with patients and families to receive the best outcomes.
- We actively contribute to the professional development of others.

**Partnerships**
- We believe that patients and families are our partners in care.
- We believe that the collegial partnerships are fundamental to safe, reliable care.
- We openly share information to achieve the best outcome.

**Accountability**
- We are accountable for the quality of patient care by maintaining competence.
- We practice according to our profession’s code of ethics, standards of practices and legal regulations.
- We hold ourselves and others accountable for actions and outcomes in the care of our patients, their families and each other.
- We are accountable for the delegation of nursing care activities to nurses and other health care workers.