



SPACE *for* HEALING

2021 ANNUAL REPORT

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www.methodisthealth.org/give



OUR MISSION

To support the life of Methodist Le Bonheur Healthcare by inviting community philanthropic partners to invest in the parts of our mission that demand enhancements in research, facility or programs.

OUR VISION

Methodist Le Bonheur Healthcare will be nationally recognized for excellence in clinical quality, patient safety and compassionate care to improve every life we touch.

OUR VALUES

Service, Quality, Integrity, Teamwork, Innovation

“

Your advocacy, prayers and generosity advance our mission to care for our entire community, regardless of financial or social constraints, and we are immensely grateful.

”

Zach Pretzer, president, Methodist Healthcare Foundation



A MESSAGE OF GRATITUDE

From Our President & Our Board Chair

DEAR FRIENDS,

In this new year, it's important to reflect on all we accomplished during such a unique and often turbulent, previous year. Who could have predicted 2021 would bring a challenging ice storm, a cycle of COVID surges, and ongoing supply chain struggles?

During such trying times, we are humbled to think of the thousands of Methodist Le Bonheur Healthcare Associates who provide compassionate care to all. Their commitment, coupled with your advocacy, prayers and generosity, advance our mission to care for our entire community, regardless of financial or social constraints, and we are immensely grateful.

Despite the challenges we all continued to face last year, we are proud to share that our Foundation had a meaningful and productive year, hosting six successful events, supporting countless service lines and community health programs and raising over \$9 million for the advancement of our mission.

Through financial and in-kind contributions, donors like you walked alongside our caregivers to promote the health and well-being of our community. In 2021, donors helped provide access to quality and holistic care to every member of our community, provided supportive resources to our caregivers and addressed the social needs of patients and families, including access to food and reading literacy, as critical components of their health.

We hope you enjoy each page of this Annual Report. Inside are stories of transformational philanthropy, world-class innovation and care, and impactful community outreach—all of which is made possible through the compassion and generosity of donors to our Foundation. We can think of no better representation of the work we do at Methodist Le Bonheur Healthcare.

We are honored to lead the Methodist Healthcare Foundation alongside our families, Foundation team and Board of Directors. Our Foundation will continue to be relentless in our belief that every human deserves access to high-quality, compassionate healthcare.

Thank you for your continued support of Methodist Le Bonheur Healthcare. Every donation, word of encouragement, prayer and act of service you make truly means so very much.

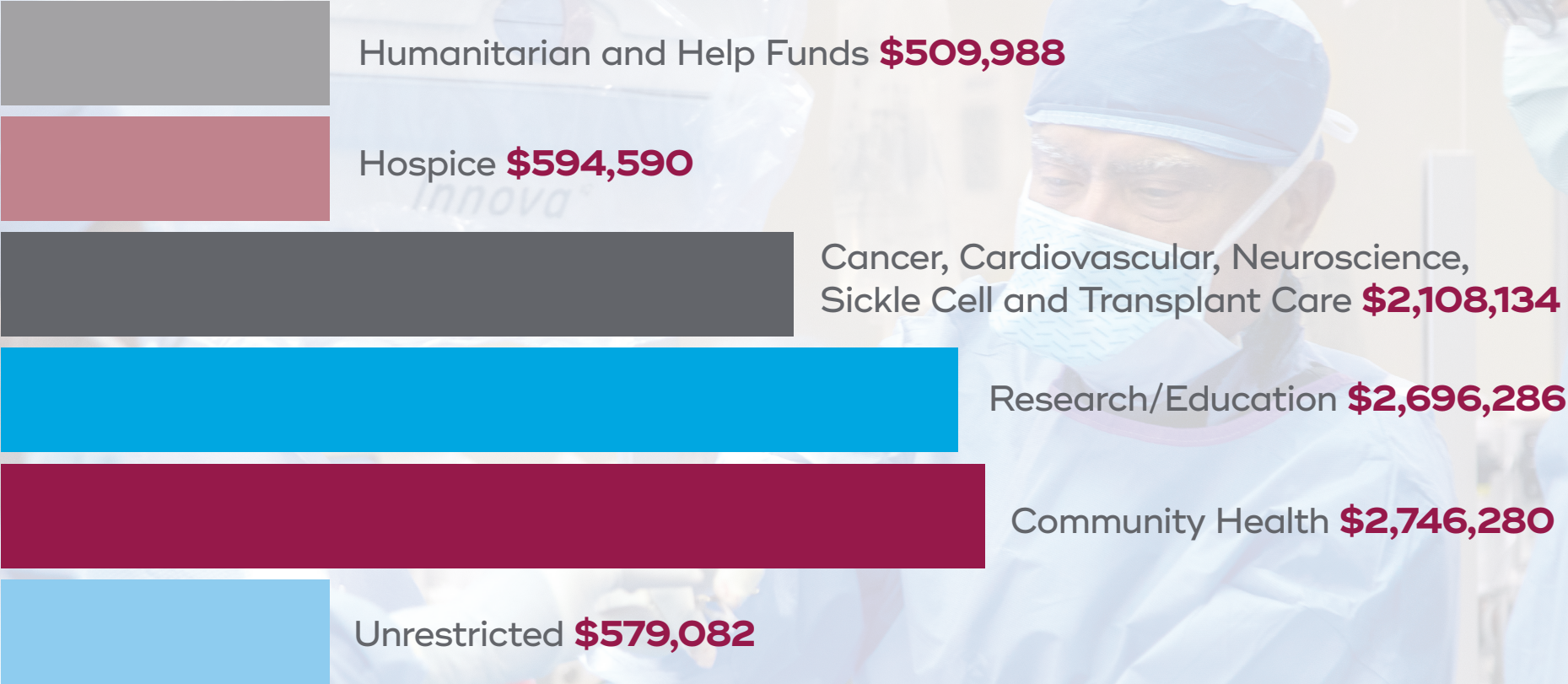
Zach Pretzer, President
Methodist Healthcare Foundation




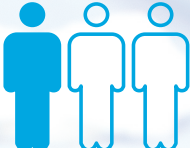

Wilson Moore, Board Chair
Methodist Healthcare Foundation

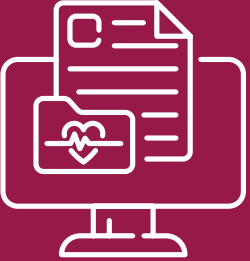






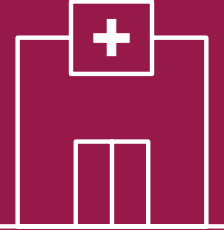


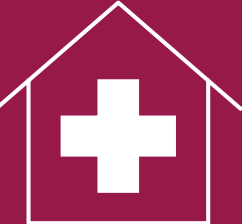



2021 BY THE NUMBERS

Revenue by Area of Support • **Total Raised: \$9,234,360**



 4,389 Donors	617 New Donors	7,498 Donations	 \$744,000+ Raised from Foundation Events
 2,157 Event Attendees (Virtual and In-Person)	 1 in 3 Methodist Le Bonheur Healthcare Associates gave to the Foundation	 \$1.27 Million Grants Secured	

 28,175 Telehealth Visits	 35,523 Surgeries	 12,781 Associates	 50,386 Minor Med Visits
 5,744 Babies Delivered	 \$251 Million Invested in Community Benefit	 2,400 Calls for Mental Health Support	 317 Organ Transplants
 2,395 Physician Providers	 288,754 Emergency Visits	 36,459 Home Care Visits	 56,691 Total Inpatients

“ I like to think of the Garden Pavilion as a cathedral – something we’re building together to remember all that we have been through and to celebrate the beauty that is all around us. ”

Rev. Dr. Stacy Smith, director of education and innovation at Methodist Le Bonheur Healthcare

A PLACE FOR HOPE AND HEALING

Garden Pavilion at Methodist University Hospital

Looking upon a collection of concrete towers that can be seen from Union Avenue and from common spaces inside Methodist University Hospital, one might not immediately envision a beautiful garden, a place for exercise and rejuvenation, or inspiring spaces for gatherings.

Yet, many donors did see this vision and gave generously to make it a reality. As a result, in 2021 the Methodist Healthcare Foundation completed efforts to raise the total \$4.3 million needed to create the Garden Pavilion, an innovative and eco-conscious capital re-envisioning of unused cooling towers at Methodist University Hospital.

Dr. Dennis Higdon, one of the many generous donors to this 100% philanthropically funded project, shared, “I recall several years ago while I was still practicing medicine, a physician friend and I stood at a window overlooking the old cooling towers. We wondered how expensive it would be to tear the old structure down and create an open space for patients, families and staff to use.”

“So, years later, when the Garden Pavilion plan was presented to me, it surpassed my vision of what that area could be – a repurposed, enclosed structure surrounded by gardens that would create spaces more useful to all patients, families, caregivers and visitors, and further enhance the hospital’s relationship with the surrounding community. I am very pleased the project is now funded, and I believe it will become a welcoming and inclusive space that will serve many functions.”

MLH partnered with Memphis-based, award-winning architecture firm, archimania, to explore possibilities for the nonoperational cooling towers, resulting in the Garden Pavilion design.

The cooling towers will be renovated to include indoor gathering space that will open into covered outdoor spaces with seating. Surrounding the pavilion structure a garden and meditative walking path will be installed.

When speaking about the Garden Pavilion and how it will be used, Rev. Dr. Stacy Smith, director of education and innovation at Methodist Le Bonheur Healthcare, shared, “We have faced incredible challenges over the last few years, so much so that I’m reminded of the medieval period. In the Middle Ages, when people had come through a major challenge – war, famine, and yes, pandemic – they would often band together to build a cathedral.

These glorious cathedrals were more than a church, they were a place set aside to celebrate beauty, holiness and the importance of community. I like to think of the Garden Pavilion as a cathedral – something we are building together to remember all that we have been through and to celebrate the beauty that is all around us.”

Rev. Dr. Smith added, “Through the design and the programs and activities that the space will be able to host, we believe that the Garden Pavilion will positively enhance the experience of our patients, families and guests as well as our physicians, nurses and other care team members.”

Methodist will launch the Garden Pavilion construction and renovations with a groundbreaking ceremony in late 2022.

The Methodist Healthcare Foundation team will continue efforts to secure donations to cover additional costs, including art to display in the interior and outdoor spaces, programming resources and anticipated operational and programmatic costs.

4 TENETS:

Inclusivity
Openness
Active
Holy

Breaking
ground in

2022

100% Philanthropically funded \$4.3 Million project



“Some (patients) may have to choose between buying their medications or buying food, and many don’t have access to a grocery store and instead rely on convenience stores or fast food. The Food Pharmacy at Methodist University Hospital is helping people be proactive about their overall health.”

Jill Blasingame, Dietitian at Methodist University Hospital

ADDRESSING FOOD INSECURITY TO PROMOTE HEALTH

Methodist and Mid-South Food Bank Launch Food Pharmacy

Over 50% of patients served by Methodist Le Bonheur Healthcare are moderately or severely food insecure according to screenings completed by Methodist’s nutrition services team.

Understanding that access to food has a direct connection to health, Methodist worked to implement a program that would address food insecurity among patients as one pillar of the system’s comprehensive Social Determinants of Health strategy.

That vision became a reality in 2021, following Methodist Healthcare Foundation and the Mid-South Food Bank’s successful collaborative grant application to Cardinal Health Foundation.

The two-year grant award provided funding to launch the Mid-South Food Pharmacy at Methodist University Hospital.

“In the City of Memphis alone, we have more than 85,000 individuals who are food insecure. It just made sense to partner with a hospital like Methodist University Hospital to see how we can combat food insecurity and some health issues at the exact same time,” explained Louis Vick, former director of Community Partnerships at the Mid-South Food Bank.

Through the Food Pharmacy program, Methodist dietitians meet with patients in the hospital and complete a food insecurity screening.

All patients receive educational information, including a directory of community food resources, and those who screen positive for food insecurity are sent home with a pre-packaged, three-day supply of nutritious foods provided by the Mid-South Food Bank.

“The majority of what I do in my job is patient education. Good nutrition can offset the signs of diabetes, congestive heart failure and many other things. I can give patients the information they need, and the food is the tool they need to make that happen,” Jill Blasingame, dietitian at Methodist University Hospital, shared.

After a patient is enrolled in the Food Pharmacy, the program team will complete follow-up calls to help connect the patients to long-term food resources through the Mid-South Food Bank partner sites, while also working to address other social needs they may identify.

“Our patients are facing several challenges. Some may have to choose between buying their medications or buying food, and many don’t have access to a grocery store and instead rely on convenience stores or fast food. The Food Pharmacy at Methodist University Hospital is helping people be proactive about their overall health,” added Jill.

Methodist Le Bonheur Healthcare and the Foundation will continue to seek additional grant awards and individual donor commitments to help sustain and grow the program at Methodist University Hospital as well as other Methodist locations.

85k+

Memphians
are
food insecure

\$150k+

In grant funding
awarded to launch
the Mid-South
Food Pharmacy
in 2021

50%+

Of patients at Methodist Le Bonheur Healthcare are moderately to severely food insecure

“

I continue to be in awe of the team of skilled caregivers at the Methodist Hospice Residence. It is their compassion and dedication that inspires me to continue to support the mission for years to come.

”

Jane George, long-time supporter of Methodist Hospice and Methodist Healthcare Foundation Board member



A DECADE OF COMPASSION

Methodist Hospice Residence Celebrates 10th Anniversary

November 17, 2021 marked the 10th anniversary of the opening of the Methodist Hospice Residence.

Patient families, Methodist Hospice Associates and generous supporters gathered in the courtyard of the Residence to commemorate this milestone.

At the intimate celebration, guests shared memories, enjoyed beautiful weather in the interior garden and made plans for the next decade of compassionate hospice care.

Attendees reflected on their personal connections to the creation of the Residence over 10 years ago and the mission of Methodist Hospice as they toured the facility that their hard work and generous donations made possible.

About the 10th anniversary celebration, Sally Aldrich, retired Chief Nursing Officer for Methodist Hospice and current Methodist Healthcare Foundation Board member, shared, “To come back to the Methodist Hospice Residence on our 10th anniversary brought back so many memories from when we first broke ground to the day the first patient was brought in. We had worked so long to bring the Methodist Hospice Residence to our patients in Memphis. To see it actually happen was so gratifying and was truly a blessing.”

Sally added, “I have so many small and big memories from patients and occasions at the Residence. They are all precious gifts to me. It was an honor to return to celebrate this milestone and to see so many familiar faces.”

For 10 years, the Methodist Hospice Residence has filled a great need in the Memphis and Mid-South community.

With donor support, the state-of-the-art facility provides quality care that meets the holistic physical, spiritual and emotional needs of patients who are terminally ill as well as their family members and loved ones — regardless of the patients’ level of insurance or ability to pay.

The Residence features patient care rooms equipped to serve adult and pediatric patients, bathtubs for patients to experience the comfort of an immersive, warm bath, one-of-a-kind art throughout, an on-site chapel and bereavement rooms, family waiting areas and the interior courtyard garden.

Each aspect of the Hospice Residence was thoughtfully crafted to provide a home-like, holistic care environment for patients and their loved ones and was made possible by the generous support of many donors, companies and foundations.

Since 2011, Methodist’s skilled caregivers have provided 60,631 days of care, valued at over \$3.8 million, to patients who were uninsured or unable to pay.

Jane George, long-time supporter of Methodist Hospice, former Chief Financial Officer at Methodist Germantown Hospital and Methodist Healthcare Foundation Board member, shared, “I continue to be in awe of the team of skilled caregivers at the Methodist Hospice Residence. It is their compassion and dedication that inspires me to continue to support the mission for years to come.”

Looking ahead to the next decade, donor partners will remain incredibly important to sustaining and enhancing the Methodist Hospice Residence and furthering the mission to provide quality, compassionate end-of-life care to every patient.

60,631

Days of care

1,000+

Camp BraveHearts Family Grief Camp campers served

\$3.8

Million in charity care provided



“ For us, the connection between faith and health at Methodist has always been so strong. So, we thought, ‘we need to save the church!’ ”

Nancy Barnett, Methodist Le Bonheur Healthcare supporter

HONORING THE FAITH AND HEALTH CONNECTION

Donor-funded Germantown Chapel Restoration Culminates with New Historical Marker

Through the vision and generosity of donors to the Methodist Healthcare Foundation, the historic chapel on the Methodist Germantown Hospital campus underwent a renovation, bringing it back to life as a space for community members to celebrate, reflect and worship.

For over 180 years, the chapel has remained a fixture in Germantown. When Methodist took ownership of the building, the church required major, costly renovations to become a safe, usable gathering space. Methodist leadership then had decisions to make regarding the chapel’s future.

After hearing about the uncertainty around the historic church, Nancy and Ed Barnett, longtime, generous supporters of Methodist Le Bonheur Healthcare, felt called to conserve the sacred piece of history.

“For us, the connection between faith and health at Methodist has always been so strong. So, we thought, ‘we need to save the church!’,” Nancy recalled.

In 2013, Nancy and Ed launched a fundraising campaign and raised over \$460,000, including their own support, to cover the cost to fund the restoration of the historic church.

Long-time friend and colleague of the Barnetts, Chirag Chauhan, learned of the capital campaign to save the church and immediately committed to playing a large role in its revitalization.

“As supporters of Methodist Le Bonheur Healthcare, the church provided a new avenue for our involvement that felt incredibly important to us, as it tied together all the aspects we care about most: family, faith and community.

We couldn’t think of a better way to honor our loved ones than by supporting this project in their memory, which will impact our community for generations to come,” shared Chirag, who, with his wife Mandy, made their pledge of support in memory of Mandy’s mother. “We were proud to be a part of such a worthwhile project.”

The donor-funded restoration was completed in 2016, and the chapel was appropriately dedicated “The Barnett Chapel.”

In November 2021, Methodist Le Bonheur Healthcare leaders, community partners and donors, including the Barnett and Chauhan families, gathered for the dedication of the placement of a new historical marker.

The marker, which is now located in front of the chapel, acknowledges the rich history of the church itself, as well as the renovation efforts led by Methodist Healthcare Foundation supporters.

The church renovations preserved the history and essence of the building while making it a useable facility for Methodist Le Bonheur Healthcare and community members to host church services, weddings and other special events. Ultimately, this unique donor-led fundraising effort restored the historic chapel as a beautiful physical symbol of Methodist Le Bonheur Healthcare’s faith-based mission.



181-year-old

Historic chapel

80+

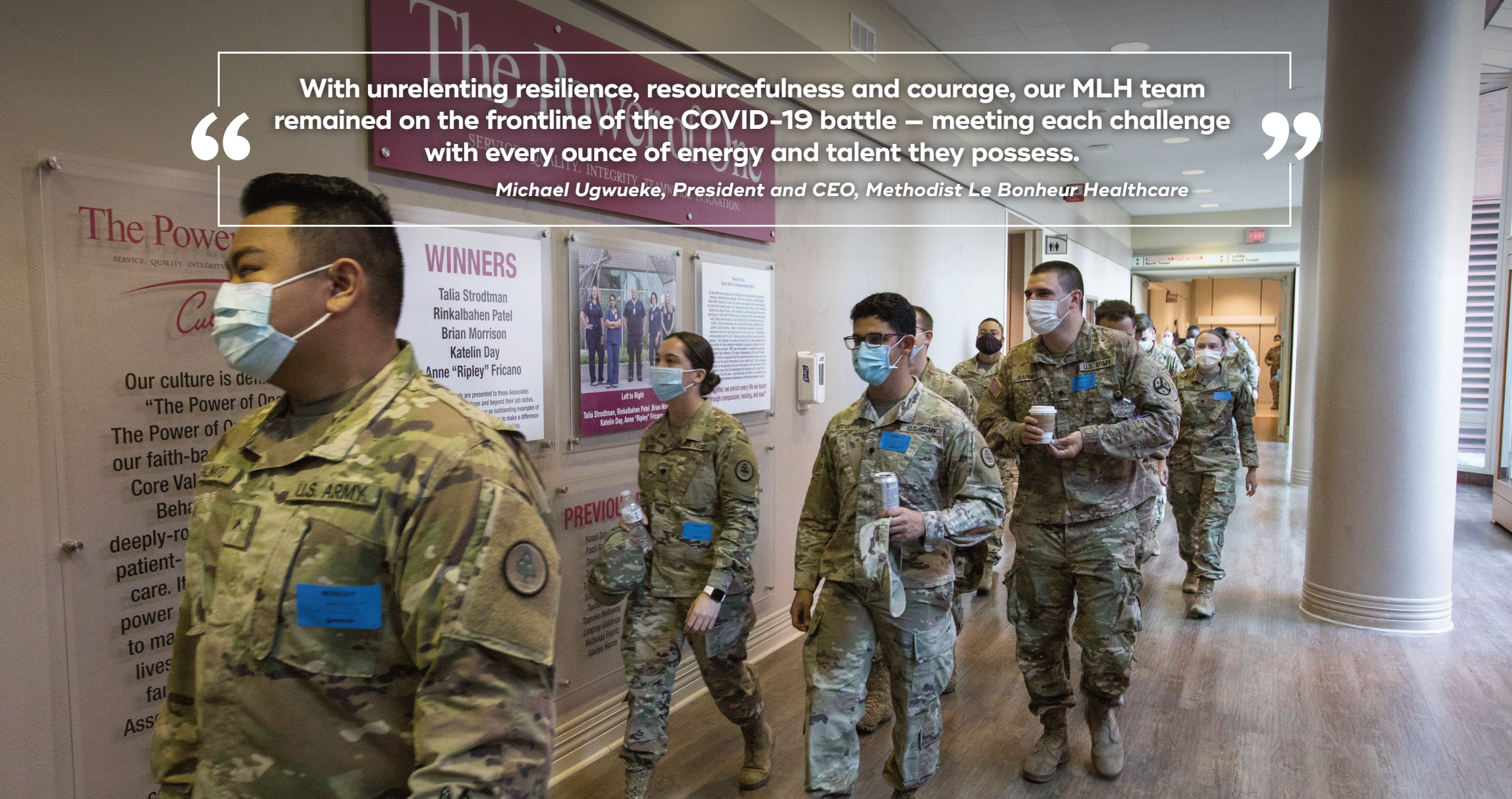
Donors

\$460k+

Raised to fund a historical renovation

“With unrelenting resilience, resourcefulness and courage, our MLH team remained on the frontline of the COVID-19 battle – meeting each challenge with every ounce of energy and talent they possess.”

Michael Ugwueke, President and CEO, Methodist Le Bonheur Healthcare



THIS IS HOW WE LIVE

Methodist Caregivers, Leaders and Partners Show Commitment to Battling Every Surge of COVID-19

Months into the second year battling COVID-19, Methodist Le Bonheur Healthcare reached a pandemic low with only 14 hospitalized COVID-19 patients across the six hospitals.

Then, the Delta surge hit.

Within just a few weeks, the MLH teams were caring for hundreds of patients with COVID-19.

Methodist Le Bonheur Healthcare President and CEO Dr. Michael Ugwueke shared, “There is no doubt 2021 will be remembered for the virulent Delta and Omicron variants that swept around the globe and ravaged our communities. With the well-being of our patients always at the forefront, we navigated moments of severe strain as cases rose, and welcomed moments of relief as cases declined.”

He continued, “With unrelenting resilience, resourcefulness and courage, our MLH team remained on the frontline of the COVID-19 battle – meeting each challenge with every ounce of energy and talent they possess. Of course, in the face of these epic challenges, we did not do this work alone.”

As cases rose at alarming rates, MLH’s passionate clinical care teams, leaders and partners found new ways to respond to the needs of our patients and community while meeting each challenge with innovation, compassion and perseverance.

To relieve pressure on the medical staff, Methodist Le Bonheur Healthcare implemented the COVID-19 remote patient monitoring system, a new tool that made it possible for clinical teams to provide quality care to patients from the safety of their homes.

Methodist Le Bonheur Healthcare also established monoclonal antibody infusion treatment clinics to administer infusions to patients who tested positive for COVID-19. The clinics helped over 4,000 patients avoid serious illness and hospitalization.

Additionally, the MLH system welcomed 28 members of the Tennessee National Guard who served the organization as temporary staff, sharing their staff and expertise to set up infusion clinics, distribute resources and improve processes across the healthcare system.

While working to care for our community as safely and effectively as possible, Methodist Le Bonheur Healthcare also implemented efforts to promote vaccinations as a critical component of ending the COVID-19 pandemic.

In 2021, MLH launched the comprehensive awareness campaign, “This is How We Live,” which included newscasts, live events, community-wide advertisements, social media promotions, radio, TV and print strategies and grassroots outreach.

The campaign was made possible with support from Foundation partners, including Sedgwick, AutoZone and Lamar Outdoors and helped lead to an increase in vaccine rates, especially among disparate patient populations and those at higher risks for serious COVID-19 infection.

Leading by example and in the face of the most challenging wave of the pandemic, MLH made the pivotal decision to require that all Associates, providers, students, vendors and volunteers be vaccinated against COVID-19. As a result, by the end of 2021, 98% of MLH employees were fully vaccinated or had approved exemption status.

Despite the many obstacles presented by the pandemic in 2021, because of the continued generosity and compassion of our philanthropic partners, trusting patients and families and brave, dedicated caregivers, our mission is thriving.



172k

COVID-19
tests
administered

4,506

COVID-19
hospitalized
patients cared for

98%

of MLH Associates
vaccinated

41,000+

COVID vaccines administered

METHODIST HEALTHCARE FOUNDATION 2021 EVENTS



METHODIST HEALTHCARE GOLF CLASSIC

The Methodist Healthcare Golf Classic triumphantly returned to TPC Southwind on July 19. The event hosted 30 sponsored teams for a competitive, fun day of golf. Thanks to the generosity of sponsors, including Turner Construction and HHS, the Golf Classic raised \$200,000 to benefit Methodist Hospice and Camp BraveHearts Family Grief Camp.



SUPPER FOR SICKLE CELL

A new event in 2021, the first Supper for Sickle Cell took place virtually on September 29. Rounding out Sickle Cell Awareness Month, this family night featured a cooking class led by Chef Eli Townsend with 79 households participating. Thanks to the support of Orion Federal Credit Union and other sponsors, this event raised vital support for the Comprehensive Sickle Cell Center to grow our community's ability to access expert, quality care, holistic social and emotional support services, promising clinical trials and research, and education and provider training.

NIGHT LIFE FOR METHODIST HOSPICE

Though COVID and weather threw some curveballs, the ninth Annual Night Life for Methodist Hospice event took place at Germantown Performing Arts Center on October 29. All 280 vaccinated in-person guests enjoyed a dinner on the stage of the Grove before moving indoors for the concert performance by country trio, Runaway June. The event raised more than \$125,000 to provide compassionate, quality hospice care to those in need, thanks to the continued support of generous donors and sponsors, including Cigna, Agincourt, The Barnett Group as well as the host committee led by Mitch and Kelly Jo Graves.



MY SISTER'S KEEPER SUMMIT

The fourth Annual My Sister's Keeper Summit took place virtually on November 6, with over 210 women in attendance. The event featured Michelle Williams, formerly of Destiny's Child, as the keynote speaker and raised over \$36,000 to continue our commitment to the health and well-being of Black women through health education, financial wellness, empowerment and advocacy. This event's continued success is made possible by the generous partnership of our sponsors, including Blue Cross Blue Shield of Tennessee, Orion Federal Credit Union and the Tennessee Department of Health.

METHODIST HEALTHCARE LUNCHEON

The Methodist Healthcare Luncheon returned to its in-person format at The Peabody Hotel on December 10. The event featured sisters, former first children, award-winning authors and health equity advocates Jenna Bush Hager and Barbara Pierce Bush as keynote speakers. Due to unforeseen circumstances, Jenna joined virtually while Barbara joined over 750 guests in person.. To keep the event safe for all, attendees were required to provide proof of vaccination and wear masks when not eating or drinking. The return to in-person was clearly a welcome change, as this event, with the support of sponsors like Cigna and US Bank, raised well over \$250,000 to support the mission of Methodist Healthcare.



LIVING WELL NETWORK MENTAL HEALTH BREAKFAST

The Dennis H. Jones Living Well Network Mental Health Breakfast took place June 8 at the Renasant Convention Center. With generous sponsors, including Cigna and FedEx, and more than 550 guests both in-person and virtual, the event raised over \$134,000 for the Dennis H. Jones Living Well Network to continue its mission to improve access to mental health resources by combatting stigma, providing education, and connecting individuals to care. The event featured Elizabeth Smart, abduction survivor, child safety advocate and best-selling author, as the keynote speaker.

YOUR SUPPORT INSPIRES OUR MISSION.

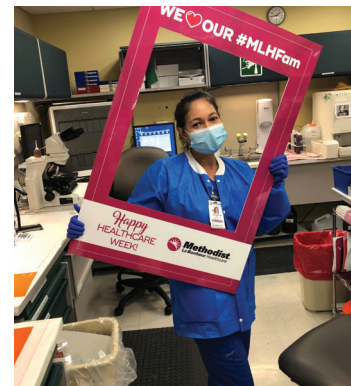
THANK YOU 2021 DONORS!



In order to be good stewards of the funds donated to the Methodist Healthcare Foundation, in lieu of printing our donor listing in this publication, all 2021 donors are recognized electronically on our website.

We are incredibly grateful for the continued generous support of each and every donor and are proud to recognize your annual contributions online.

Please visit www.methodisthealth.org/FoundationDonors to see the full listing.



METHODIST LE BONHEUR HEALTHCARE SYSTEM LEADERSHIP TEAM

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Sarah Colley, JD
Chief Human Resources Officer

Trey Crabb
Chief Business Development Officer

Kathleen Forbes, MD, MSHM, CPE, FAAFP
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Chief of Staff, Public Policy &
Regulatory Affairs

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Albert Mosley, M.Div., Ed.D.
Chief Mission Integration Officer

Michael Paul
Chief Strategy Officer

Nikki Polis, PhD, RN
Chief Nurse Executive

Monica Wharton, JD, FACHE
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Chief Administrative Officer

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2021 Foundation Staff Retirements

Bob Plunk, Director of Stewardship –
26 years of service

Flora Jenkins, Executive Assistant –
34 years of service