Family Partners Council

Your advice will bring out the best in us.

If you have been a patient in a Methodist Le Bonheur Healthcare Hospital and are interested in sharing your experience, consider applying for our Family Partners Council. Your input and partnership with our healthcare professionals, patients, and families will enhance the care for our future patients.

PATIENT AND FAMILY PARTNERS ARE A RESOURCE TO:

• Represent the voice of the patient and family to Methodist Le Bonheur Healthcare leadership, our Associates, and the medical staff.
• Actively involve families in strengthening a culture of patient safety.
• Advise leadership on issues related to the patient and family experience.
• Assist in planning for new facilities and services.
• Provide input and education for healthcare professionals and other hospital personnel.
• Assist patients and families in forming and accessing peer support.

OUR VOLUNTEER PARTNERS ASSIST US IN A VARIETY OF WAYS, INCLUDING:

• Provide guidance,
• Participate in work groups,
• Assist in special projects, or
• Someone with a unique background may be asked to serve on a hospital committee.

To learn more about the Family Partners Council, please contact
Joanne Cunningham
Director, Patient- and Family- Centered Care
901-516-8135
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What others are saying about the Family Partners Council:
I wanted to become a Family Partner to help connect the community to the Hospital. I believe the Family Partners Council is important because it allows us to collaborate on the most effective solutions for the patients and families.
-Valerie Lindley
Family Partner, Methodist Germantown Hospital

Becoming a Family Partner was a new experience that set me a little outside my comfort zone. Once I saw the input, interaction, and good things that come from this group, I was sold.

The Family Partners Council is important because it brings together a wide variety of people from inside and outside the hospital for the common good of the hospital. We contribute our thoughts, concerns, and ideas while knowing that we will be taken seriously and with great respect.

I value the fact that we all are valued as contributing members of a group that the hospital takes seriously.
Katie Howse
Family Partner, Methodist Germantown Hospital

The Council is important because it gives a voice for patients and families to receive the best care. I value most that the Council is able to make changes and works side by side with administration and staff to continually improve the patient and family experience. There is a mutual respect among all.
Diane Riggs
Family Partner, Methodist North Hospital

FPC is important to me because I truly enjoy visiting the patients and interacting with the staff.

I have learned more about (Methodist North) since becoming a FPC member.
Delcenia Harris
Family Partner, Methodist North Hospital
I wanted to become a Family Partner because I felt it was a small concrete way for me to show my appreciation to Methodist Hospice who were so helpful to our family when my mother was a hospice patient a couple of years ago.

I think the Partners have a particular empathy and understanding of the Hospice process because we all have had our own personal, intense, and meaningful contacts with Hospice through the experience of having a loved one as a hospice patient, whether inpatient or outpatient. There is tremendous value in having different perspectives and diverse ethnic and religious backgrounds on our committee. We all value each other's ideas in a respectful compassionate way.

I take my partner role very seriously and am honored to be a member of the Family Partners Council.

Barbara Radinsky
Methodist Affiliated Services

I have come to value the one on one contact with the patients and their families through “Patient Rounding”. The satisfaction of listening to their stories, and in some small way contributing to making their experience better, is always the most rewarding.

Jim Pace
Family Partner, Methodist University Hospital

I wanted to become a part if the FPC because I thought it would give me an opportunity to serve the hospital in a capacity other than always being a patient. I love the interaction between the Associates, the patients and the family members. I value being able to meet with the fellow members and sharing experiences as I talk with other patients and or their family members.

Jacqueline Bland
Family Partner, Methodist University Hospital

MUH Family Partners Council is important to me because I realized right from the beginning that it was important to top management. If I can affect positive change for all patients and hospital Associates, then the Family Partners’ Council has done their job!

Nancy C. Phillips
Family Partner, Methodist University Hospital
To whom much is given, much is expected. As a result of my life-saving transplant at MUH, I decided I wanted to stay involved. FPC serves as a voice for patients to Associates and I value being part of making the hospital the best health care facility it can be.

Toni Evans
Family Partner, Methodist University Hospital

I wanted to become a Family Partner to use the in-patient experiences of myself and my special needs son to collaborate in aspects of patient care and family interactions. An area of particular interest is the in-patient experience for persons with intellectual and developmental disabilities like my son. I saw an opportunity to offer my time and advocacy skills to make a difference.

The most valuable aspect of being on the Family Partners Council is the privilege of working with a diverse group of patients, former patients, families, leaders and Associates to implement positive changes through sharing our knowledge and passions.

Carolyn Cowans
Family Partner, Methodist University Hospital