

## Notice About Nondiscrimination and Accessibility Requirements

### DISCRIMINATION IS AGAINST THE LAW

Methodist Le Bonheur Healthcare (“MLH”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. MLH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

In addition, MLH:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact MLH’s Civil Rights Coordinator, Loretta M. Hinton, MLH Chief Compliance Officer, whose contact information appears below.

If you believe that MLH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator at:

Loretta M. Hinton, Chief Compliance Officer  
Methodist Le Bonheur Healthcare  
1211 Union Avenue, Suite 700  
Memphis, TN 38104  
Telephone: 901-516-0560  
Fax: 901-516-0569  
Email: [Loretta.hinton@mlh.org](mailto:Loretta.hinton@mlh.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, DC 20201

Telephone: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

# INTERPRETATION SERVICES NOTIFICATION

This facility provides interpretation services free of charge for Limited English Proficient patients.

**English Source Text:** Do you speak [language]? We will provide an interpreter at no personal cost to you.

<p><b>Albanian Shqip</b> Filsni shqip? Ne do t'ju sigurojm një përkthyes pa asnjë kosto personale për ju.</p>	<p><b>Lao</b> ເຈົ້າເວົ້າພາສາລາວບໍ່? ພວກເຮົາຈະຈັດຜູ້ແປພາສາໄທໄດ້ຢູ່ພ້ອມດ້ວຍເສຍຄ່າ.</p>
<p><b>Arabic اللغة العربية</b> هل تتحدث اللغة العربية؟ سوف نوفر لك مترجماً فوراً بدون أي تكلفة عليك.</p>	<p><b>Mandarin 中文</b> 您讲汉语吗？我们将免费为您提供翻译。</p>
<p><b>Cambodian ភាសាខ្មែរ</b> តើអ្នកនិយាយភាសាខ្មែរដែរទេ? យើងផ្តល់និមិត្តសម្រាប់អ្នកប្រកាសដោយឥតគិតថ្លៃភ្លាមៗដល់អ្នក។</p>	<p><b>Nepali नेपाली</b> तपाईं नेपाली बोल्नुहुन्छ? हामी तपाईंको लागि नि:शुल्क रुपमा दोभाषे उपलब्ध गराउने छौं।</p>
<p><b>Cantonese 粵語</b> 您講粵語嗎？我們將免費為您提供翻譯。</p>	<p><b>Portuguese Português</b> Fala português? Vamos facilitar-lhe um intérprete, sem custos para si.</p>
<p><b>Choctaw Chahta</b> Chahta ish anumpuli yo? Toshihli ya peh pilla ho e chim atahla hinla.</p>	<p><b>Punjabi ਪੰਜਾਬੀ</b> ਕੀ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ? ਅਸੀਂ ਤੁਹਾਡੇ ਲਈ 'ਬਿਨ' ਕਿਸੇ ਟਿੱਕੀ ਲਾਗਤ ਦੇ ਬਿਨ ਦੁਬਾਰੀਆਂ ਉਪਲਬਧ ਕਰਾਂਗੀ।</p>
<p><b>Farsi فارسی</b> فارسی صحبت می کنید؟ یک مترجم شغاهای رایگان در اختیار شما قرار خواهیم داد.</p>	<p><b>Quiche K'iche'</b> ¿Kach'aw pa K'iche? Kacaya' jun q'axel tzij chi awech xa k'u man tajtal'aj.</p>
<p><b>French Français</b> Parlez-vous français? Nous vous fournirons gratuitement un interprète.</p>	<p><b>Romanian Română</b> Vorbiti românește? Vă vom asigura gratis un interpret.</p>
<p><b>French Creole</b> Èske ou pale Kreyòl Ayisyen? N ap ba ou yon entèprèt gratis.</p>	<p><b>Russian Русский</b> Вы говорите по-русски? Мы абсолютно бесплатно предоставим вам переводчика.</p>
<p><b>German Deutsch</b> Sprechen Sie Deutsch? Wir stellen Ihnen unentgeltlich einen Dolmetscher zur Verfügung.</p>	<p><b>Somali Af Soomaali</b> Ma ku hadashaa Af Soomaali? Waxaan kuu helaynaa tarjumaan bilaa lacag ah.</p>
<p><b>Gujarati ગુજરાતી</b> તમે ગુજરાતી બોલો છો? અમે ઉચ્ચર પીઠર કુબાલિયો પુરો પાડીશું, જેનો ખર્ચ તમારે ઉપાડવાનો રહેશે નહીં.</p>	<p><b>Spanish Español</b> ¿Habla español? Le proporcionaremos un intérprete sin costo alguno para usted.</p>
<p><b>Hindi हिन्दी</b> क्या आप हिन्दी बोलते हैं? हम आपके लिए बिना किसी निजी लागत के एक दुभाषिया को उपलब्ध कराएंगे।</p>	<p><b>Sudanic/ Fulfulde/ Fulani</b> A don wolwa Fulfulde? Min kobante passiroowo naa maa a yobil.</p>
<p><b>Italian Italiano</b> Parla italiano? Le forniremo gratuitamente un interprete.</p>	<p><b>Tagalog Tagalog</b> Nakapagsasalita ka ba ng Tagalog? Magbibigay kami ng tagasalin nang wala kang personal na babayaran.</p>
<p><b>Japanese 日本語</b> 日本語を話しますか？個人的な負担なしで通訳を提供致します。</p>	<p><b>Turkish Türkçe</b> Türkçe konuşuyor musunuz? Şahsınıza ait hiçbir masraf olmadan size bir tercüman temin edeceğiz.</p>
<p><b>Korean 한국어</b> 한국어를 사용하십니까? 무료로 통역 서비스를 제공해 드리겠습니다.</p>	<p><b>Vietnamese Tiếng Việt</b> Quý vị nói được tiếng Việt không? Chúng tôi sẽ cung cấp một thông dịch viên miễn phí cho quý vị.</p>

Be treated well.

