

PLAIN LANGUAGE SUMMARY

METHODIST LE BONHEUR MEDICAL FINANCIAL ASSISTANCE PROGRAM

Methodist Le Bonheur Healthcare offers financial assistance to uninsured patients. An uninsured patient is someone who has no health coverage at all and who does not have any right to be reimbursed for healthcare expenses by someone else. A patient who has health coverage is considered uninsured if the patient's claim is denied.

If you are an uninsured patient, and your resources exceed 200% of the Federal Poverty Level, Methodist Le Bonheur will review your income and assets and make a determination of whether you are able to pay all or any portion of your bill for medically necessary or emergency services. Such patients will be given a 75% discount off of the bill for medically necessary and emergency services received at a Methodist Le Bonheur hospital facility located in Tennessee, or an 80% discount off of the bill for medically necessary and emergency services received at Methodist -- Olive Branch, if payment in full of estimated charges is made at the time of admission. If payment is not made at the time of admission, uninsured patients will receive a 70% discount off of the bill for medically necessary and emergency services received at a Methodist Le Bonheur hospital facility located in Tennessee or a 75% discount off of the bill for medically necessary and emergency services received at Methodist -- Olive Branch. Such patients may receive additional discounts depending on your particular circumstances.

If you are an uninsured patient whose resources are equal to or less than 200% of the Federal Poverty Line, you will qualify for Medical Financial Assistance provided that you (1) complete the application for Medical Financial Assistance, and (2) apply for TennCare, Medicaid or Medicare Disability if requested. Such patients will receive at least a 70% discount off of the bill for medically necessary or emergency services received at a Methodist Le Bonheur hospital facility located in Tennessee or a 75% discount off of medically necessary and emergency services received at Methodist -- Olive Branch. Additional discounts, up to and including a complete write-off of all charges for services, may be given.

Qualified uninsured patients will never be charged more than "amounts generally billed" for medically necessary or emergency services, and will never be required to make any pre-payment or to make payment arrangements before receiving emergency services.

A free copy of Methodist Le Bonheur's financial assistance policy, billing and collections policy, and the application forms for medical financial assistance may be obtained by downloading them from www.methodisthealth.org. Free copies are also available at each hospital facility in the admissions or registrations areas. You may also call (800) 819-8128 or (901) 842-1255 to request that a free copy of the policies and application forms be mailed to you. Methodist Le Bonheur staff located in the admissions and registration areas are available to provide information about the Medical Financial Assistance Programs as well to help you complete the application process.